



Frequently Asked Questions

What is Ngā Kete Oranga ā Ahurea?

Ngā Kete Oranga ā Ahurea recognizes that Māori culture, identity and connection can be important sources of healing and wellbeing for tangata Māori accessing mental health and/or addiction services.

The fund supports tangata to strengthen their hauora through culturally meaningful activities, relationships and experiences that help them reconnect with who they are, their whakapapa, whānau, whenua, wairua, mātauranga Māori and te ao Māori.

Each Cultural Package of Care should be developed around the **individual goals, aspirations and cultural needs of the tangata**. It should reflect what healing and cultural connection mean for them and how reconnecting to culture can support their wellbeing journey.

Do tangata have to be Māori to apply?

Yes. Ngā Kete Oranga ā Ahurea is specifically designed for tangata Māori to reconnect to their cultural heritage.

Who can apply?

Applications are completed with the support of an appropriate kaimahi/service provider and require the involvement of a **registered mental health clinician**.

The tangata must meet the eligibility requirements outlined in the Ngā Kete Oranga ā Ahurea Guidelines.

Can tangata apply by themselves?

No. Ngā Kete Oranga ā Ahurea is a supported process.

The application process should be developed *alongside* the tangata, with appropriate kaimahi and clinical support. The tangata should be supported in identifying the cultural connections, practices and experiences that are meaningful to their hauora, healing and wellbeing.

What can the funding be used for?

Funding can support meaningful activities, resources and opportunities that contribute to the hauora, healing and cultural goals of the tangata.

The proposed kaupapa should help the tangata strengthen their connection to who they are and to the cultural foundations that support their wellbeing. This may include connection to whakapapa, whānau, whenua, wairua, mātauranga Māori, tikanga, te reo Māori or other aspects of te ao Māori.

The application needs to clearly explain:

- **What** is being requested
- **Why** it is meaningful and important to the tangata
- **How** it will support their healing, hauora and connection to their culture and identity

Does every Cultural Package of Care need to look the same?

No. The Cultural Packages of Care are individualized and should reflect the unique needs, identity and aspirations of each tangata.

Culture and identity can support healing and wellbeing in different ways. What strengthens the hauora of one tangata may look completely different from another.

The important thing is that there is a clear connection between the proposed kaupapa, the tangata's cultural identity, and how it will support their individual goals, aspirations and wellbeing needs.

What does a strong application look like?

A strong application clearly explains:

- what the tangata wants to achieve
- how the kaupapa will support their healing and wellbeing
- why the kaupapa is meaningful to their identity and culture
- how it will help them reconnect with; who they are, their whakapapa, whānau, whenua, wairua and/or te ao Māori
- what activities, resources or supports are being requested
- how these will contribute to their hauora
- who will support them
- how potential risks will be managed; and
- exactly what the funding will be spent on.

Be specific. Broad statements can make an application difficult to assess.

What should be included in the risk plan?

Identify any realistic risks associated with the proposed kaupapa and explain the **practical steps that will be taken to manage them.**

The risk plan should show that appropriate consideration has been given to the safety, support and cultural needs of the tangata throughout the kaupapa.

How detailed should the budget be?

The budget should clearly show what the funding will pay for.

Note: Break costs down where possible rather than providing one overall figure. Each cost should be reasonable, relevant and directly connected to the Cultural Package of Care and the tangata's healing, cultural connection and hauora goals.

What happens if information is missing?

We may need to contact you for clarification or additional information before the application can progress.

This can delay the process, so please use the **Application Checklist** before submitting your application.

How long does a Cultural Package of Care run for?

Once approved and contracted, Cultural Packages of Care are generally completed within a **three-month period**, based on the agreed contract dates.

Note: Please make sure the proposed activities can realistically be completed within this timeframe.

What happens after an application is approved?

The contracting process will begin and the relevant contract and milestone information will be made available through **Tahua**.

Please check your contract information, milestone requirements and due dates carefully.

How is the funding paid?

Funding is managed through the contracting and milestone process.

Payments are linked to the required milestones through **Tahua**; our online funding portal.

This is also where all invoices and reports are submitted when required.

Are reports required?

Yes. Reporting is part of the funding agreement.

Milestone reports help show the progress of the Cultural Package of Care, the outcomes for the tangata and how the funding has supported their healing, cultural connection and hauora.

Can we change the kaupapa or budget after approval?

Please contact the Ngā Kete Oranga ā Ahurea team **before making significant changes** to an approved Cultural Package of Care, budget or delivery plan.

Changes may need to be reviewed before proceeding.

Still unsure?

Before contacting the team, please:

1. **Read the Ngā Kete Oranga ā Ahurea Guidelines.**
2. **Check the Application Checklist.**
3. **Review your application to make sure the proposed kaupapa clearly connects to the tangata's identity, culture, healing and hauora goals.**

If your question is not covered in the Guidelines, Checklist or FAQs, please contact the Ngā Kete Oranga ā Ahurea team for support.

Please note: These FAQs are a quick reference only and should be read alongside the full Ngā Kete Oranga ā Ahurea Guidelines.